

Any bookings received by TCM Trailers Ltd via completion of the Airstream booking form will be accepted only on these terms and conditions

1.	<b>Definition of Terms</b>
1.1	'The Owner' is TCM Trailers Ltd and its successors
1.2	'The Hirer' is the company, firm or persons specified in the Hire contract, including their successors or personal representatives.
1.3	'Equipment' includes all Airstream trailers, accessories and equipment that the Owner agrees to hire to the Hirer.
1.4	The 'Period of Hire' is the date and time commencing with arrival of the equipment on site and ending with the date and time of removal of the equipment as specified on the booking form completed by the Hirer and submitted to the Owner.
1.5	The 'Contract' is the agreement entered into by the Hirer and the Owner on submission of the Airstream booking form and receipt of payment of invoices subsequently raised.
2.	<b>Extent of Contract</b>
2.1	No conditions or warranties other than specified herein shall be implied or deemed to be incorporated to form part of the Contract.
3.	<b>Availability of Equipment</b>
3.1	All Airstream trailers and other equipment are offered subject to availability at the date of receipt of the completed booking form and acknowledgement of the booking form by the owner. No liability is accepted should equipment not be available through circumstances beyond the Owner's control.
4.	<b>Consents, Licences, Permits or Permissions for Airstream Trailer Venue</b>
4.1	The Hirer shall be responsible for obtaining all permissions, consents, permits and licences required for the site to be occupied by the Equipment under any statute, regulation or bylaw and comply with any conditions imposed in respect thereof.
5.	<b>Deposits, Charges and Payment Terms</b>
5.1	The hire charges under the Contract will be paid punctually by the Hirer in accordance with the Owner's invoice terms. In the event of late payment, the Owner reserves the right to charge interest in accordance with current UK legislation.
5.2	On receipt of the booking form, the Owner will charge the Hirer 25% of the total hire charge.
5.3	The remaining invoice will be raised in agreement with the Hirer but will require payment no less than 28 days prior to the start of the Hire Period.
5.4	If the booking form is received less than 28 days prior to the start of the Hire Period, the Owner will raise an invoice for the total hire charge which will require immediate payment.
5.5	No deduction or allowance shall be permitted from the hire charges in respect of any period where the Equipment is not to be used by the Hirer, except where expressly agreed by the Owner.
6.	<b>Period of Hire</b>
6.1	Periods of long-term hire will be measured in weeks. The minimum period of long-term hire is eight weeks.

6.2	All hire periods include delivery to site at the beginning of the hire period and collection from site at the end of the hire period. Any additional callouts will be charged at rate of £60 + £0.87 plus VAT per mile with all journeys starting and finishing at the Owner's premises, unless previously agreed.
6.3	The Owner will deliver the equipment to the site designated by the Hirer on the first day of hire and will collect the Equipment from site on the last day of hire, at the times specified on the booking form.
<b>7.</b>	<b>Access to Site and Delivery</b>
7.1	The Hirer is responsible for ensuring the suitability of the site and access for the trailer and any costs arising from the unsuitability of the site or access are chargeable to the Hirer. Details of a suitable access route for delivery are to be provided by the Hirer, with unrestricted entry and approach, and described fully on the trailer booking form.
7.2	The hirer is required to provide details of the pitch and surface on which the Airstream trailer will be sited on the booking form. If the site is not as described any costs arising are chargeable to the Hirer.
7.3	A maximum of two hours is allowed from arrival in the vicinity of the site for siting and positioning the trailer. Should the driver be delayed on site due to incorrect information, any additional costs arising are chargeable to the Hirer.
<b>8.</b>	<b>Suitability and Delivery in Good Order</b>
8.1	The Equipment shall be deemed to be in good order and in accordance with the Hirer's satisfaction unless notification is received on the day of delivery.
8.2	No warranty is given that the Equipment or site is suitable for the purposes of the hirer
<b>9.</b>	<b>Connection to Mains Services</b>
9.1	Connection and disconnection to mains electricity services on site are the responsibility of the Hirer and must be performed by a competent operative. All electrical equipment hired as part of the contract and specified on the booking form will be PAT tested prior to delivery
<b>10.</b>	<b>Security</b>
10.1	The Hirer shall be responsible for the security of the site and for securing the equipment provided under this agreement overnight and when it is left unattended.
10.2	The trailer will be secured using a hitch-lock and wheelclamp which should not be removed or tampered with by the Hirer - any costs arising from loss or damage to the equipment due to the Hirer removing or tampering with security equipment whilst the trailer is on site will not be covered by the Owner's insurance and are chargeable to the Hirer.
<b>11.</b>	<b>Cleaning, Maintenance, Care and Alterations</b>
11.1	The Owner will clean the Equipment prior to and between each period of hire and deliver the Equipment in a clean and fully working condition.
11.2	The Hirer shall be responsible for maintenance and safe custody of the equipment following delivery to site and for ensuring the equipment is in good and clean condition on the completion of the hire period. If the trailer is damaged or requires additional cleaning, this will be charged to the Hirer.
11.3	No alteration or modification to the equipment will be carried out without the prior express consent of the Owner. Nothing may be fixed to the exterior of the trailer, and interior fixings should be agreed in advance with the Owner. Any additional cleaning costs arising from internal or external fixings are chargeable to the Hirer.

11.4	In the event of equipment damage or malfunction, the Owner must be informed immediately in order to arrange for a site visit. Any damage or malfunction caused by misuse, neglect or vandalism by agents of the Hirer will be chargeable to the Hirer.
11.5	In the event of severe weather conditions, including wind, frost, snow, hail, heavy rain and storms, the Hirer will take action to minimise damage to the equipment.
11.6	No equipment or accessories, including padlocks, fixtures, fittings, furniture or decorations may be removed from the trailer. Replacement of items removed will be chargeable to the Hirer.
11.7	The Hirer shall ensure that the equipment is cleaned and maintained during the hire period and is available for collection at the end of the hire period in a good and clean condition.
<b>12.</b>	<b>Inspection</b>
12.1	The Hirer shall allow the Owner to have reasonable access to the equipment at all times to inspect, test, replace or repair.
<b>13.</b>	<b>Ownership</b>
13.1	The Hirer shall not sell, mortgage, charge, pledge, part with possession of or otherwise deal with the equipment. Ownership of the equipment remains at all times with the Owner.
<b>14.</b>	<b>Sub Let</b>
14.1	If the Hirer sub-lets to a third party with the agreement of the Owner, the Hirer shall not assign his rights hereunder and at all times remains subject to the terms of the agreement, not the third party.
14.2	If the Hirer sub-lets to a third party, the Hirer remains responsible for any loss or damage to the Equipment
<b>15.</b>	<b>Liability</b>
15.1	The Owner accepts no liability or responsibility for and the Hirer will indemnify the Owner against all claims for the injury to persons or loss or damage to property however caused unless it be proved that such injury or damage was caused by the Owner's negligence.
15.2	The Owner accepts no liability or responsibility due to or arising from loss or damage to the Hirer's property left on the equipment or the equipment becoming unusable through any cause whatsoever whilst in the custody of the Hirer, except through the Owner's negligence.
<b>16.</b>	<b>Insurance</b>
16.1	The Owner shall provide insurance for the Airstream trailer whilst being towed and secured by the Owner on site. Any movement or towing of the trailer once in the Hirer's possession and sited by the Owner is prohibited unless expressly approved by the Owner and subject to insurance cover by the Hirer's/towing vehicle insurance and is not the responsibility of the Owner.
16.2	Insurance for loss or damage to the Equipment only applies specifically to equipment listed within the booking form and delivered by the owner and does not include any equipment provided by the Hirer or the Hirer's sub-contractors.
<b>17.</b>	<b>Complaints</b>
17.1	Where the Hirer has reason to complain about the services received or condition of the Equipment which cannot be addressed through informal communication by telephone, the Owner must be notified in writing at the earliest opportunity.
17.2	The Owner will respond to the complaint within 2 working days of receipt of written

	notification and will use his best endeavours to resolve the problem to the satisfaction of the Hirer. In the event that satisfaction cannot be mutually agreed, the matter shall be referred to an independent third party to adjudicate on behalf of the parties.
<b>18.</b>	<b>Cancellation of booking</b>
18.1	The Contract will be automatically terminated in the event of non-payment of invoices raised by the Owner, or by breach of the Contract.
18.2	If for reasons beyond the Owner's control it is necessary to cancel a hire booking due to non-availability of the equipment required, the Owner will return all monies paid by the Hirer or offer an alternative Hire Period or alternative Equipment.
18.3	If for any reason the Hirer should cancel a booking, this cancellation must be notified in writing to the Owner and the following cancellation charges will apply: <ul style="list-style-type: none"> <li>• less than 28 days prior to start of hire period: 100% of hire price payable</li> <li>• greater than 28 days prior to start of hire period: 25% of hire price payable</li> </ul>

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